



Warehousing and Storage / Logistics Operations (QCF)

These QCF qualifications will provide recognition of the skills, competence and knowledge of individuals working in warehousing and storage or logistics operations.

Document detail:

Level 2 Certificate in Warehousing and Storage (QCF) - 26 Credits minimum

Level 3 Diploma in Warehousing and Storage (QCF) - 40 Credits minimum

Level 3 Certificate in Logistics Operations (QCF) - 21 Credits minimum

Who are the Qualifications for:

The Level 2 Certificate in Warehousing and Storage provides recognition of the skills and knowledge of individuals who work in warehousing and storage. It covers health, safety and security at work, and developing effective working relationships.

The Level 3 Diploma in Warehousing and Storage provides recognition of the skills and knowledge of individuals who work in warehousing and storage. It covers taking responsibility for health, safety and security at work; leading a team; supervising the receipt, storage or dispatch of goods; and contributing to the provision of customer service.

The Level 3 Certificate in Logistics Operations provides recognition of the skills and knowledge of individuals who work in logistics operations. It covers health, safety and security at work; making an effective contribution to the business and optimising the use of resources in logistics operations.

Certificate in Warehousing and Storage (QCF)	Level 2	26 Credits
	600/1694/2	
Last Registration Date	31 st August 2014	
Last Certification Date	31 st August 2016	

For the Certificate: A minimum of 26 Credits are required (maximum of 32 Credits)

Learners must complete two Mandatory Units, two Units from Option Group 1, one Unit from Option Groups 2, 3 and 4, plus a minimum of 6 Credits from Option Group 5.

Mandatory Units

ABC 01	Health, Safety and Security at Work - 3 Credits
2SfL22	Develop effective working relationships with colleagues in logistics operations - 4 Credits

Optional Units - Group 1

Learners must achieve 2 Units from Option Group 1.

2SfL20	Pick goods in logistics operations - 3 Credits
2SfL21	Wrap and pack goods in logistics operations - 3 Credits
2SfL26	Place goods in storage in logistics operations - 4 Credits
2SfL29	Process orders for customers in logistics operations - 3 Credits
2SfL30	Assemble orders for dispatch in logistics operations - 3 Credits

Optional Units - Group 2

Learners must achieve 1 Unit from Option Groups 2, 3 and 4.

2SfL16	Maintain the cleanliness of equipment in logistics operations - 3 Credits
2SfL18	Keep work areas clean in logistics operations - 3 Credits
2SfL28	Maintain hygiene standards in handling and storing goods in logistics operations - 3 Credits

Optional Units - Group 3

Learners must achieve 1 Unit from Option Groups 2, 3 and 4.

2SfL19	Moving and/or handling goods in logistics operations - 4 Credits
2SfL24	Use equipment to move goods in logistics operations - 3 Credits
2SfL161	Use an industrial forklift truck in logistics operations - 1 Credit
2SfL162	Use a hoist in logistics operations - 1 Credit
2SfL163	Use a forklift side-loader in logistics operations - 1 Credit
2SfL164	Use a compact crane in logistics operations - 1 Credit

Optional Units - Group 4

Learners must achieve 1 Unit from Option Groups 2, 3 and 4.

- 2SfL17 Keep stock at required levels in logistics operations - 3 Credits
- 2SfL34 Check stock levels and stock records - 3 Credits

Optional Units - Group 5

Learners must achieve any combination of units from this Option Group to a minimum of 6 Credits.

- 2SfL12 Contribute to the provision of customer service in logistics operations - 3 Credits
- 2SfL23 Operate equipment to perform work requirements in logistics operations - 8 Credits
- 2SfL25 Receive goods in logistics operations - 3 Credits
- 3SfL27 Maintain the safety and security of hazardous goods and materials in logistics operations - 6 Credits
- 2SfL31 Process returned goods in logistics operations - 3 Credits
- 2SfL32 Sort goods and materials for recycling or disposal in logistics operations - 3 Credits
- 3SfL33 Supervise the receipt, storage or dispatch of goods - 6 Credits
- FSL2 Principles of food safety in logistics - 1 Credit

Diploma in Warehousing and Storage (QCF) Level 3 40 Credits
600/2366/1

Last Registration Date 31st October 2014

Last Certification Date 31st October 2017

For the Diploma: 13 Units totalling a minimum of 40 Credits are required (maximum of 52 Credits).

Learners must complete four Mandatory Units, three Units from Option Group 1, two Units from Option Groups 2 and 3, and one Unit from Option Groups 4 and 5.

Mandatory Units

- 2SfL12 Contribute to the provision of customer service in logistics operations - 3 Credits
 - 3SfL33 Supervise the receipt, storage or dispatch of goods - 6 Credits
 - 3SfL42 Provide leadership for your team in logistics operations - 4 Credits
 - 3SfL193 Take responsibility for health, safety and security in your team - 3 Credits
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Optional Units - Group 1

Learners must achieve 3 Units from Option Group 1.

- 2SfL19 Moving and/or handling goods in logistics operations - 4 Credits
 - 2SfL24 Use equipment to move goods in logistics operations - 3 Credits
 - 2SfL31 Process returned goods in logistics operations - 3 Credits
 - 2SfL32 Sort goods and materials for recycling or disposal in logistics operations - 3 Credits
 - 2SfL34 Check stock levels and stock records - 3 Credits
 - 3SfL27 Maintain the safety and security of hazardous goods and materials in logistics operations - 6 Credits
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Optional Units - Group 2

Learners must achieve 2 Units from Option Groups 2 and 3.

- 2SfL44 Inducting new colleagues into a logistics operation - 2 Credits
 - 3SfL43 Allocate and check work in your team in logistics operations - 3 Credits
 - 3SfL50 Manage your own professional development in logistics operations - 2 Credits
 - 3SfL55 Recruit, select and keep colleagues in logistics operations - 4 Credits
 - 3SfL56 Build and manage teams in logistics operations - 4 Credits
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Optional Units - Group 3

Learners must achieve 2 Units from Option Groups 2 and 3.

- 3SfL35 Ensure compliance with legal, regulatory, ethical and social requirements in logistics operations - 3 Credits
 - 3SfL36 Schedule logistics operations to meet customers' requirements - 4 Credits
 - 3SfL68 Arrange the transportation of goods using multiple transport modes - 3 Credits
 - 3SfL69 Organise the preparation of documentation for the transportation of goods - 3 Credits
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Optional Units - Group 4

Learners must achieve 1 Unit from Option Groups 4 and 5.

- 3SfL37 Optimise the use of logistics resources - 3 Credits
 - 3SfL38 Respond to problems in logistics operations - 3 Credits
 - 3SfL40 Improve performance in logistics operations - 4 Credits
 - 3SfL41 Minimise the environmental impact of logistics operations - 3 Credits
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Optional Units - Group 5

Learners must achieve 1 Unit from Option Groups 4 and 5.

- 2SfL47 Release vehicles for daily tasks - 2 Credits
 - 2SfL52 Monitor vehicle movements - 2 Credits
 - 3SfL39 Apply technology in logistics operations - 4 Credits
 - 3SfL54 Manage the traffic office - 4 Credits
 - 3SfL167 Principles of food safety supervision in logistics - 3 Credits
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Certificate in Logistics Operations (QCF)	Level 3	21 Credits
	600/2775/7	
Last Registration Date	31 st August 2014	
Last Certification Date	31 st August 2017	

For the Certificate: 7 Units totalling a minimum of 21 Credits are required (maximum of 28 Credits).

Learners must complete three Mandatory Units, plus one Unit from each Option Group 1 to 4.

Mandatory Units

- ABC 01 Health, Safety and Security at Work - 3 Credits
 - 2SfL11 Make an effective contribution to a business in the logistics sector - 3 Credits
 - 3SfL37 Optimise the use of logistics resources - 3 Credits
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Optional Units - Group 1

Learners must achieve 1 Unit from Option Group 1.

- 3SfL40 Improve performance in logistics operations - 4 Credits
 - 3SfL42 Provide leadership for your team in logistics operations - 4 Credits
 - 3SfL43 Allocate and check work in your team in logistics operations - 3 Credits
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Optional Units - Group 2

Learners must achieve 1 Unit from Option Group 2.

- 3SfL27 Maintain the safety and security of hazardous goods and materials in logistics operations - 6 Credits
 - 3SfL33 Supervise the receipt, storage or dispatch of goods - 6 Credits
 - 3SfL41 Minimise the environmental impact of logistics operations - 3 Credits
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Optional Units - Group 3

Learners must achieve 1 Unit from Option Group 3.

- 3SfL36 Schedule logistics operations to meet customers' requirements - 4 Credits
 - 3SfL68 Arrange the transportation of goods using multiple transport modes - 3 Credits
 - 4SfL49 International road transport operations - 5 Credits
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Optional Units - Group 4

Learners must achieve 1 Unit from Option Group 4.

- 2SfL12 Contribute to the provision of customer service in logistics operations - 3 Credits
 - 3SfL35 Ensure compliance with legal, regulatory, ethical and social requirements in logistics operations - 3 Credits
 - 3SfL38 Respond to problems in logistics operations - 3 Credits
 - 3SfL39 Apply technology in logistics operations - 4 Credits
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