



Laundry and Dry Cleaning (QCF)

These QCF qualifications provide recognition of the skills, competence and knowledge of individuals working in the Laundry or Dry Cleaning industry. There are qualifications available for individuals working in Dry Cleaning Operations, Laundry Operations and Textile Care Services at Level 2.

Document detail:

Level 2 Award in Laundry Operations (QCF) - 10 Credits

Level 2 NVQ Certificate in Dry Cleaning Operations (QCF) - 24 Credits

Level 2 NVQ Certificate in Laundry Operations (QCF) - 24 Credits

Level 2 NVQ Certificate in Textile Care Services (QCF) - 23 Credits

Who are the Qualifications for:

Dry Cleaning Operations

This QCF qualification will provide recognition for Dry Cleaning Operatives and covers health and safety, maintaining effective working relationships and dealing with solvent emissions. Learners have the option of completing units that deal with classifying and making up loads, using the dry cleaning process through to the finishing of garments or items.

Laundry Operations

These QCF qualifications will provide recognition for Laundry Operatives working in all areas of the laundry sector. The Award covers health and safety and contains a range of optional units focussing on areas such as the washing process, tumble-drying items, making up loads, inspection and dispatch. The NVQ Certificate covers health and safety and maintaining effective working relationships; learners then have the option of completing units that deal with the washing process, finishing items, making up loads, inspection and dispatch.

Textile Care Services

This QCF qualification will provide recognition for individuals working in a Laundry or Dry Cleaning environment and covers health and safety and maintaining effective working relationships. Learners have the option of completing units that deal with alterations, inspecting items, finishing, placing goods into storage and dispatch.

Award in Laundry Operations (QCF)	Level 2	10 Credits
	600/3734/9	
Last Registration Date	31 st December 2014	
Last Certification Date	31 st December 2016	

For the Award: 4 Units totalling a minimum of 10 Credits are required (maximum of 12 Credits).

Mandatory Units

- HS 2c Health, safety and security at work in the laundry and dry cleaning industry - 2 Credits
 - HS 2k Know and understand health, safety and security at work in the laundry and dry cleaning industry - 3 Credits
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Optional Units

*Learners must achieve a minimum of 2 Optional Units. Knowledge and competence units must be taken in combination i.e. if unit LDC 4k is chosen, unit LDC 4c must also be completed; and vice-versa.
Credit Value required: Minimum 5, Maximum 7.*

- LDC 3c Classify items and make up loads for cleaning - 3 Credits
 - LDC 3k How to classify items and make up loads for cleaning - 2 Credits
 - LDC 4c Carry out the washing process - 3 Credits
 - LDC 4k How to carry out the washing process - 3 Credits
 - LDC 5c Clean items safely by continuous tunnel washing processes - 4 Credits
 - LDC 5k How to clean items safely by continuous tunnel washing processes - 3 Credits
 - LDC 7c Tumble-dry items - 2 Credits
 - LDC 7k How to tumble-dry items - 3 Credits
 - LDC 9c Process flat work through calenders - 3 Credits
 - LDC 9k How to process flat work through calenders - 3 Credits
 - LDC 17c Inspect and dispatch laundered and cleaned items - 2 Credits
 - LDC 17k How to inspect and dispatch laundered and cleaned items - 3 Credits
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NVQ Certificate in Dry Cleaning Operations (OCF)	Level 2	24 Credits
	500/8037/4	
Last Registration Date	31st December 2014	
Last Certification Date	31st December 2016	

For the Certificate: 10 Units totalling a minimum of 24 Credits are required.

Mandatory Units

HS 2c	Health, safety and security at work in the laundry and dry cleaning industry - 2 Credits
HS 2k	Know and understand health, safety and security at work in the laundry and dry cleaning industry - 3 Credits
LDC 21c	Dealing with solvent emissions in dry cleaning - 3 Credits
LDC 21k	How to deal with solvent emissions in dry cleaning - 3 Credits
LDC 25c	Maintaining effective working relationships at work - 1 Credit
LDC 25k	How to maintain effective working relationships at work - 2 Credits

Optional Units

Learners must achieve a minimum of 4 Optional Units. Knowledge and competence units must be taken in combination i.e. if unit LDC 3k is chosen, unit LDC 3c must also be completed; and vice-versa.

Credit Value required: Minimum 10.

LDC 3c	Classify items and make up loads for cleaning - 3 Credits
LDC 3k	How to classify items and make up loads for cleaning - 2 Credits
LDC 12c	Remove stains by dry cleaning - 3 Credits
LDC 12k	How to remove stains by dry cleaning - 3 Credits
LDC 13c	Clean items by dry cleaning process - 2 Credits
LDC 13k	How to clean items by dry cleaning process - 3 Credits
LDC 14c	Garment and item finish using the ironing table/free steam press after dry cleaning - 2 Credits
LDC 14k	How to garment and item finish using the ironing table/free steam press after dry cleaning - 3 Credits

NVO Certificate in Laundry Operations (OCF)	Level 2	24 Credits
	500/8038/6	
Last Registration Date	31 st December 2014	
Last Certification Date	31 st December 2016	

For the Certificate: 10 Units totalling a minimum of 24 Credits are required.

Mandatory Units

HS 2c	Health, safety and security at work in the laundry and dry cleaning industry - 2 Credits
HS 2k	Know and understand health, safety and security at work in the laundry and dry cleaning industry - 3 Credits
LDC 25c	Maintaining effective working relationships at work - 1 Credit
LDC 25k	How to maintain effective working relationships at work - 2 Credits

Option Group 1 (Minimum of 6 Credits required)

Learners must achieve a minimum of 2 units from this Option Group. Knowledge and competence units must be taken in combination i.e. if unit LDC 4k is chosen, unit LDC 4c must also be completed; and vice-versa.

LDC 4c	Carry out the washing process - 3 Credits
LDC 4k	How to carry out the washing process - 3 Credits
LDC 5c	Clean items safely by continuous tunnel washing processes - 4 Credits
LDC 5k	How to clean items safely by continuous tunnel washing processes - 3 Credits
LDC 6c	Process cabinet roller towels in one stage - 3 Credits
LDC 6k	How to process cabinet roller towels in one stage - 3 Credits

Option Group 2 (Minimum of 5 Credits required)

Learners must achieve a minimum of 2 units from this Option Group. Knowledge and competence units must be taken in combination i.e. if unit LDC 7k is chosen, unit LDC 7c must also be completed; and vice-versa.

LDC 7c	Tumble-dry items - 2 Credits
LDC 7k	How to tumble-dry items - 3 Credits
LDC 8c	Press and finish garments following laundry - 2 Credits
LDC 8k	How to press and finish garments following laundry - 3 Credits
LDC 9c	Process flat work through calenders - 3 Credits
LDC 9k	How to process flat work through calenders - 3 Credits
LDC 10c	Dry-finish and inspect garments using a tunnel finisher - 2 Credits
LDC 10k	How to dry-finish and inspect garments using a tunnel finisher - 3 Credits
LDC 11c	Form-finish and inspect garments using steam and/or air - 2 Credits
LDC 11k	How to form-finish and inspect garments using steam and/or air - 3 Credits
LDC 23c	Use a safe system for unblocking continuous tunnel washers - 4 Credits
LDC 23k	How to use a safe system for unblocking continuous tunnel washers - 3 Credits

Option Group 3 (Minimum of 5 Credits required)

Learners must achieve a minimum of 2 units from this Option Group. Knowledge and competence units must be taken in combination i.e. if unit LDC 3k is chosen, unit LDC 3c must also be completed; and vice-versa.

LDC 3c	Classify items and make up loads for cleaning - 3 Credits
LDC 3k	How to classify items and make up loads for cleaning - 2 Credits
LDC 17c	Inspect and dispatch laundered and cleaned items - 2 Credits
LDC 17k	How to inspect and dispatch laundered and cleaned items - 3 Credits

NVQ Certificate in Textile Care Services (QCF)	Level 2	23 Credits
	500/8052/0	
Last Registration Date	31st December 2014	
Last Certification Date	31st December 2016	

For the Certificate: 10 Units totalling a minimum of 23 Credits are required.

Mandatory Units

HS 2c	Health, safety and security at work in the laundry and dry cleaning industry - 2 Credits
HS 2k	Know and understand health, safety and security at work in the laundry and dry cleaning industry - 3 Credits
LDC 25c	Maintaining effective working relationships at work - 1 Credit
LDC 25k	How to maintain effective working relationships at work - 2 Credits

Optional Units

*Learners must achieve a minimum of 6 Optional Units. Knowledge and competence units must be taken in combination i.e. if unit LDC 1k is chosen, unit LDC 1c must also be completed; and vice-versa.
Credit Value required: Minimum 15.*

LDC 1c	Collect soiled items and deliver laundered and cleaned items to customers - 2 Credits
LDC 1k	How to collect soiled items and deliver laundered and cleaned items to customers - 3 Credits
LDC 2c	Look after the customer in the laundry or dry cleaning industry - 3 Credits
LDC 2k	How to look after the customer in the laundry or dry cleaning industry - 2 Credits
LDC 3c	Classify items and make up loads for cleaning - 3 Credits
LDC 3k	How to classify items and make up loads for cleaning - 2 Credits
LDC 9c	Process flat work through calenders - 3 Credits
LDC 9k	How to process flat work through calenders - 3 Credits
LDC 10c	Dry-finish and inspect garments using a tunnel finisher - 2 Credits
LDC 10k	How to dry-finish and inspect garments using a tunnel finisher - 3 Credits
LDC 11c	Form-finish and inspect garments using steam and/or air - 2 Credits
LDC 11k	How to form-finish and inspect garments using steam and/or air - 3 Credits
LDC 16c	Repair, alter and maintain fabrics and materials - 2 Credits
LDC 16k	How to repair, alter and maintain fabrics and materials - 3 Credits
LDC 17c	Inspect and dispatch laundered and cleaned items - 2 Credits
LDC 17k	How to inspect and dispatch laundered and cleaned items - 3 Credits
LDC 18c	Select items and assemble orders for delivery to individual customers as part of the laundry or dry cleaning service - 2 Credits
LDC 18k	How to select items and assemble orders for delivery to individual customers as part of the laundry or dry cleaning service - 3 Credits
LDC 19c	Place goods and materials in storage to support laundry or dry cleaning services - 2 Credits
LDC 19k	How to place goods and materials in storage to support laundry or dry cleaning services - 3 Credits
LDC 20c	Order, receive and verify goods and materials going into storage for laundry or dry cleaning services - 2 Credits
LDC 20k	How to order, receive and verify goods and materials going into storage for laundry or dry cleaning services - 3 Credits